**Brittany Lowe**

 **646-595-5078   ~**Brittany.Lowe96@gmail.com

**PROFILE**

Highly motivated and goal-oriented hospitality management student committed to providing exceptional customer service

through strong problem-solving skills and outstanding communication. Dedicated to ensuring each customer a meaningful and extraordinary lifetime experience.

**EDUCATION**

**New York City College of Technology/CUNY**, May 2019

Bachelor of Technology in Hospitality Management

**PROESSIONAL**

Lord & Taylor, Sales Associate, November 2016 – Present

* Assist Customers with sales, purchasing decisions and customer service issues
* Recommend, select and support locate merchandise based on customer needs
* Organize and clean various sections and fitting rooms
* Operate and handle cash and credit card transactions

Sterling Affair Catering Company, Catering Server, May 2016 – Present

* Prepared and served meal accompaniments to guests
* Performed set up and breakdown of various stations
* Assisted with orders to go, as needed
* Performed other duties as assigned

 SUNY Delhi Resnick Library, Student Assistant, February 2015 - May 2016

* Organize return books, periodicals, and other materials on the shelves
* Assist students in finding library resources; check students in and out of computerized system
* Control loan library materials and maintain computer databases used to locate library materials

Business Improvement District, Young Ambassador, June 2012 - August 2012

* Co-developed and executed the reconstruction of a neighborhood garden
* Designed posters and formed marketing strategies that described the work being done in the community
* Provided on-site concierge service which also included distributing brochures and assisting patrons who were not familiar with the Yankee stadium location

**INTERNSHIP**

Fenway Golf Club, Intern, May 2015- August 2015

* Catered events in a fast pace environment
* Responsible to set and reset tables as needed
* Accomplished in formal and informal setup and services

**SKILLS**

* Fast learner; multi-tasking
* Able to keep composure in high- stress environments
* Excellent communication skills
* Microsoft Office: Word, PowerPoint