Dear to whom it concern,

I have been working with Britney Crespo for a few months now and I quickly recognized her determination and work ethic. She is curious, asks a lot of questions, and is always on standby to help her fellow coworkers. Our workplace is high paced and can be very stressful. Brittney always remains calm and professional even in the most chaotic of times. Sometimes we have over 1,000 people waking in and out of the doors in one day. Working with people and providing a customer service is not always easy and is definitely not for everyone. Employees become too overwhelmed too fast and end up giving their two weeks notice. Brittney has shown time and time again that she can handle whatever challenge is thrown her way and she does it gracefully. I highly respect Brittney for always showing up with the right attitude, always willing to learn something new, and on top of that taking classes to further her career. I know the opportunities are endless for her.

Best,

Sofiya Bukriy Louis Vuitton Team Lead 917-345-6490