

BRITTNEY CRESPO

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Academic Background

- A.A.S, Liberal Arts, Borough of Manhattan Community College January 2012 - May 2014
 - B.S, Business and Technology of Fashion, New York City College of Technology August 2017 - May 2020
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Relevant Professional Experience

Louis Vuitton, *New York*

12/2019- Present

Client Advisor

- Maintain an awareness of all product knowledge information e.g. merchandise, test merchandise, advertisements, and new product launches.
- Advise clients on this lifestyle brand/ style clients
- Build and maintain client relationships

Tiffany & Company, *New York, NY*

09/2017 – 12/2019

Sales Professional / Visual Merchandiser assistant

- Change or rotate window displays, interior display areas, or signage to reflect changes in inventory or product launch..
- Develop ideas or plans for merchandise displays or window decorations in order to generate sales
- Deliver extraordinary shopping experience to clients by providing exceptional customer service and in-depth knowledge of the product
- Fine Jewelry Consultant
- Build and maintain client relationships

ZARA, *New York, NY*

06/2014 - 08/2015

Sales Associate

- Contributed creative ideas to increase sales through merchandising and visual displays
- Organized the sales floor prior to opening and closing.
- Trained new staff by providing knowledge on task procedures, sales, policy, and protocol.

GSEA FASHION GROUP, *New York, NY*

02/2016-06/2016

Fashion Intern

- Obtained cross cultural experience by visiting the company's production line abroad
- Consulted clients who were interested in starting their own clothing line
- Learned about different types of fabrics to meet customers' specific needs
- Organized and kept track of own sales
- Provided an exceptional amount of customer service through emails, phone calls, and meetings

Experiential learning

- Museum visit Fashion Institute of Technology New York, Ny , Pink Exhibit November 2018

Certificates

- Title 9

SKILLS

- Bilingual in Spanish • Microsoft Word & Excel
- Working Knowledge of Fashion Snoops
- Social Media - Instagram, Pinetrest, Youtube, Canvas (Digital mood board)