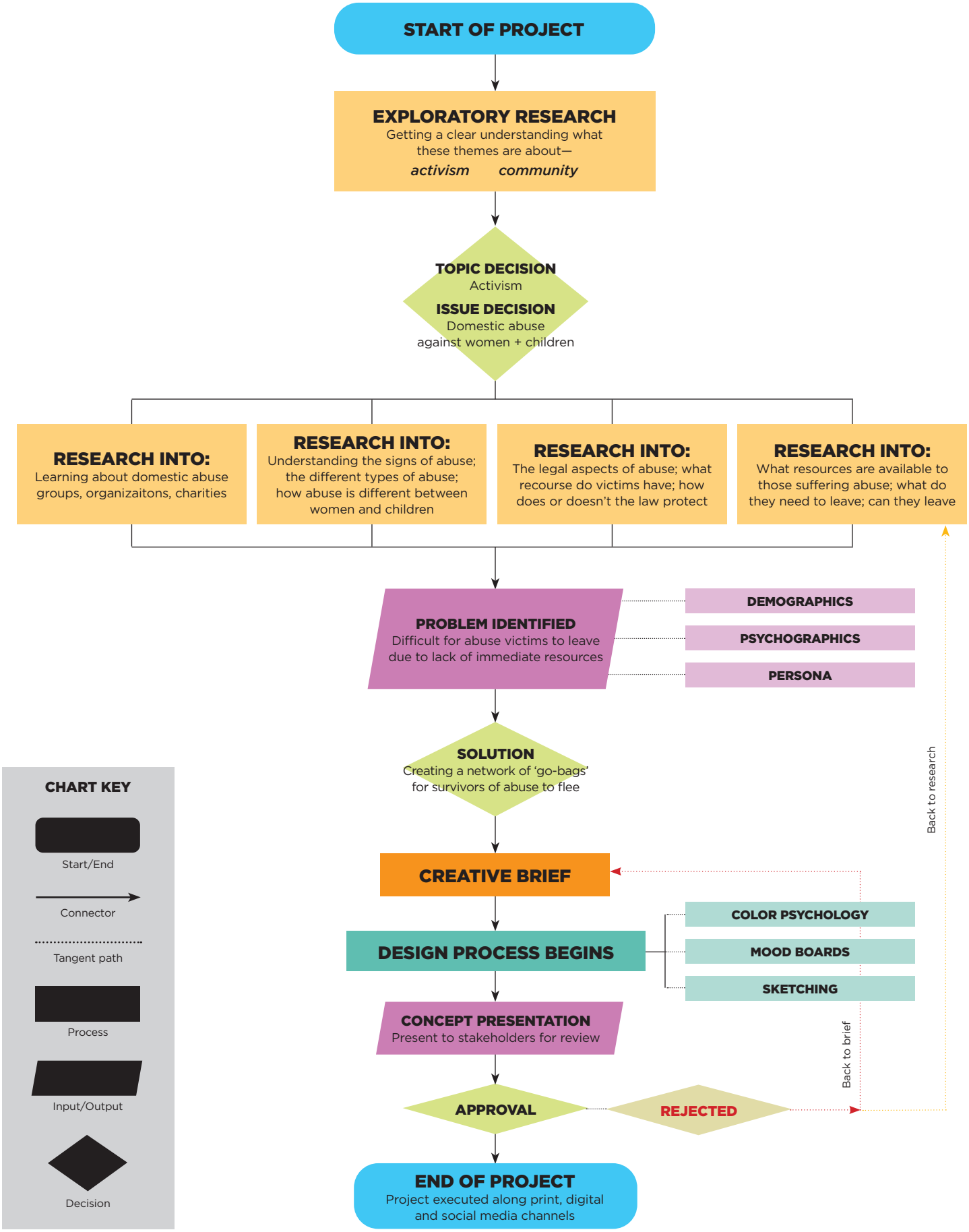PROCESS EXAMPLE