

April 7, 2014

To: New York City College of New York Administration

From: Andrew Ko

Subject: Lobby Elevator Delays

Recently, the issue of commuting from the ground floor to the 9th 10th and 11th floor of City Tech has become an issue to students. I bring up this issue because it has affected me and my colleague's punctuality to our classes, which in return can hurt our attendance and hurt our grades and possibly result in a withdrawal or failure of receiving a grade for the class. I had a colleague of mine who had to withdraw from the class due the busy crowd and delays from the elevators. The reason this issue is being brought up is because the classes on the 11th floor have put more emphasis on punctuality and that tardiness will not be tolerated. I understand that two lateness is equivalent to one absence and two absences will result in not receiving a grade for the class. I am pretty sure that my colleague is not the only one to experience this kind of situation, I hope they don't have the same fallout as my colleague did, but nevertheless this problem has to be solved.

There have been improvements on the elevators over the years I have been enrolled at City Tech, such as renovations to improve the look of the elevators and the rate and speed that the elevator cargo moves in. But the results of those improvements on the elevator have not decreased and at times, have increased the traffic.

Some of the external pressure has been complaints of construction noise, delay in elevators and the number of elevators that are available to use. For the construction noise, I have personally experienced it on the 11th floor where I have heard the noise resonating down the halls and into the classrooms, although it might not completely be a troublesome issue, it can be an issue to adjacent classrooms. The construction also causes delays on the elevators, when the workers work on the elevators, it results in less elevators to use and when there are less elevators to use it causes delays and less students to use the elevator at the same time and slowly creates traffic on the elevators.

Solving these problems can eliminate and possibly increase class production and efficiency. A solution I believe can work out the problems is to build elevators that are specifically for the top three floors or to use material that establishes durability and efficiency for the elevator cargo. Providing elevators that only stop on the top three floors can speed up movement and get the students to their destination at a quicker rate. For the idea of using new materials to increase durability and efficiency, it can cause less breakdowns of the elevator and therefore result in fewer renovations and less noise that can be distracting to the students and professors.

Some considerations that should be recognized when approaching this problem and it's solution is that anything can happen and not everything will last. About two week ago, the newly renovated elevators were shut down temporary so they could repair them, and as of a day ago they have been running smoothly.