

ANDREINA CABRAL

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I am a hardworking Professional offering excellent communication skills and demonstrated customer service abilities. An experienced team player, capable to work independently, and able to lead and excel in a fast-paced work environment.

SKILLS:

Soft skills:

- Time Management
- POS Handling
- Strong Interpersonal Skills
- Strong attention to details and follow-up skills
- Multitask and confidentiality

POS Systems

Aloha
Toast
Micros

Software

Full Adobe design suite
Microsoft Office
Social Media Expertise

Foreign Language:

Spanish (Fluent and literate)

Education:

Communication Design - BFA

New York City College of Technology
Brooklyn, NY
2022 - Present
Expected date of graduation 2024

Health and Human Services BA

Child and Family Studies Concentration

Studio Art Minor

University of Buffalo, NY
2015- 2017

CUNY Language Immersion Program (CLIP)

Bronx Community College, NY
2013-2015

Professional Experience:

Cocktail server - Event Server

Jose Andres Group - The Ritz-Carlton NoMad

July 2022 - Present

- Knowledge of state liquor laws
- Strong knowledge of mixed drink and cocktail terminology
- Assist with the complete setup and breakdown of the venue
- Anticipate guest's needs and exceed expectations

Server - Event Server

Mercado Little Spain

Jose Andres Group - Hudson Yards

May 2019 - June 2022

- Promoted from barista to server within 2 months
- Performed opening and closing procedures, side work duties according to station
- Kept work area clean in according with all NY Department of Health standards
- Adhering to Event safety standards

Cashier/ Server Counter

La Cocina de Agave

Harlem, New York

January 2018 - April 2019

- Processed cash and credit card transactions
- Assisted with guest food and beverages orders
- Bilingual guest Greeting and general hospitality skills

Cashier/ Crew Member

Chipotle Mexican Grill

Upper East Side, New York

May 2017 - January 2018

- Assured cleanliness of work environment to ensure customer and employee safety
- Conducted cash and credit and transactions
- Prepped foods and completed food orders

College Assistant

Bronx Community College I Bronx, New York

April 2014 - August 2016

- Provided overview of program to perspective students in both English and Spanish
- Provided administrative support to the department
- Maintained students databases, spreadsheets, file and copy documents for department referral.