

**Lisbeth Trinidad**  
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**Objective:**

To secure a human service internship that will allow me to practice the skills of assessment, counseling, case management, policy and community service.

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**Education:**

**New York City College of Technology, Brooklyn, NY**

August 2015- 2019

**Major:** Human Services

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**Employment:**

**Brooklyn Harvest Market, Brooklyn, NY**

Feb 2015- Present

*Cashier*

- Answered customers questions and provided them with information regarding products within the supermarket.
- Scanned groceries and ensured the proper price is placed on items
- Exuded a friendly, courteous, and positive attitude and demonstrated professionalism.

**OMG the Jean Store, Manhattan, NY**

October 2014-Present

*Sales representative*

- Assisted customers with pant and shirt sizes and answered questions regarding different clothing within the store
- Greeted customers with a smile and friendly conversation
- Kept clothing displays neatly organized

**Kings Pharmacy, Brooklyn, NY**

September 2013- July 2014

*Cashier/Sales Representative*

- Maintained and organized the shelves around the store
- Assisted customers with any inquiries regarding prescriptions.
- Communicated and provided customer service to ensure customer satisfaction.

**Summer Youth Employment Program, Brooklyn, NY**

July 2012- August 2012

*Counselor*

- Coordinated activities and supervised the activities of 8-9 years old students
- Ensured a safe environment for the students and their well being
- Encourage sportsmanship and positive peer interactions

**Certification/Skills/Awards:**

- Customer Service
- Fluent: Spanish
- Multitasking